

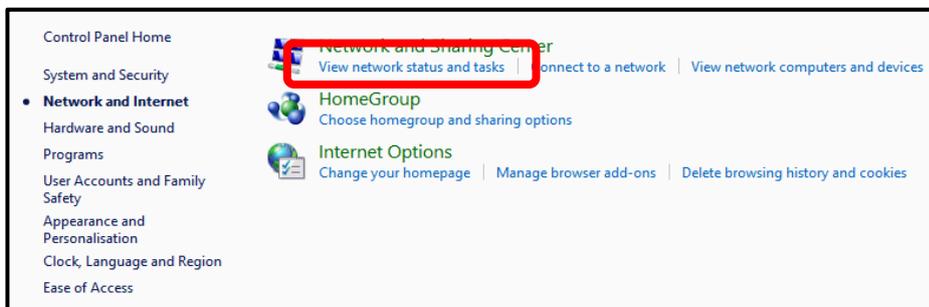


## Windows 8/8.1 VPN Security Bug Fix

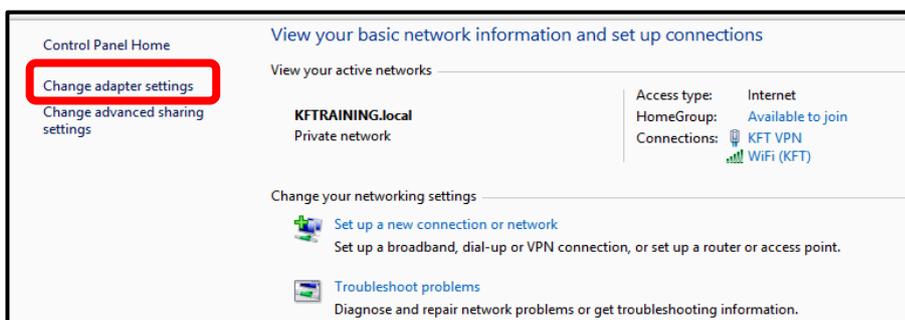
1. Navigate to the **Control Panel**
2. Click on **Network and Internet**



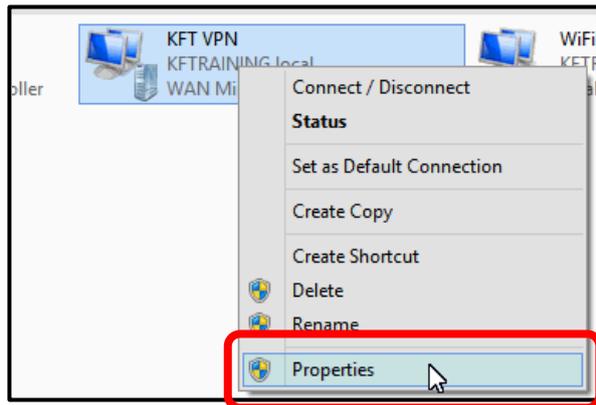
3. Click on **View network status and tasks**



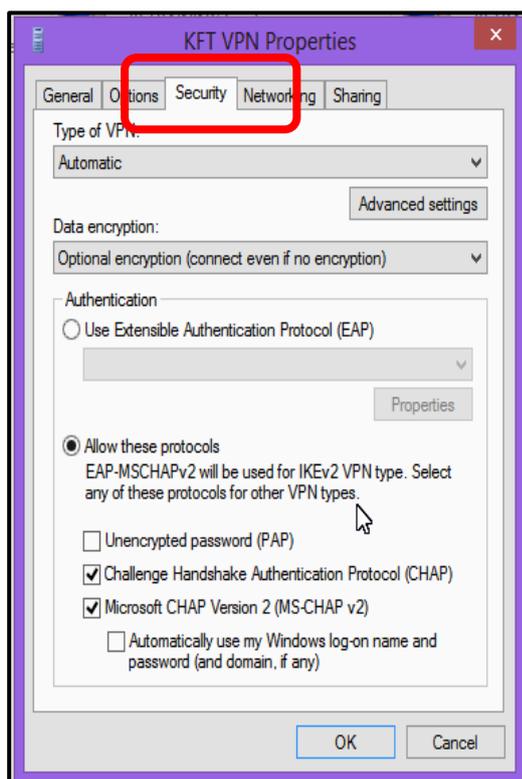
4. Click on **Change adapter settings**



5. Right click on **KFT VPN**
6. Click on **Properties**



7. Click on the **Security** tab
8. Check the box **Microsoft CHAP Version 2**  
Also ensure all settings in the **Security** tab match those in the picture below  
Click **Ok**, you can then close all of the **Control Panel** windows



You should now be able to successfully connect your **VPN**.

Not working? Make sure you entered your email and password correctly and try again.

If you require assistance please contact our Service Desk via email at [sd@communicateplc.com](mailto:sd@communicateplc.com)