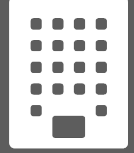


## Case Study

# York Hub



**York Hub** is a motivating, supportive and friendly business centre at Popeshead Court in the heart of York city centre. Businesses can hire office space, meeting rooms and, where an actual office presence is not required, have a 'virtual office'.

### Background

York Hub provides both office and virtual office services for businesses.

Their virtual office concept is for businesses who either may not be at the size where they need an office space of their own or may have an office space in another town but would like a presence in York.

### Services used

- Landline to Mobile services
- Call management
- Virtual receptionist

### Outcome

In addition to York Hub's own virtual office managed services (including registered office services, postal handling, post forwarding), Communicate can provide York Hub clients with a York (or any other city across the globe!) landline number, call management services such as telephone forwarding and virtual receptionist services.

The telephony services fit ideally with York Hub's client base as they are often business start ups that are keen to make the best first impression.



Having a landline which is fully managed, be it by diverting calls to a mobile, or using an answering service, means that no calls are missed, and messages passed on - an invaluable service for those starting out.

### What the client said

Samantha Hobson, General Manager at York Hub said: *"It is great to be able to offer this service to our virtual office clients. It complements our services perfectly, giving the end user a very professional and wholistic set of services on which to base their business"*